

SMART WI-FI
LED BULB
START GUIDE

MERKURY
I N N O V A T I O N S

Thank you for purchasing your MERKURY smart home product. Get started using your new devices by downloading Geeni, one convenient app that manages everything straight from your phone or tablet. Easily connect to your home Wi-Fi and control multiple devices from the touch of your fingertips.

Contents

Download & Register	2-4
Plug In	5
Connect (Easy Mode)	6-7
Connect (AP Mode)	8-9
Questions, Troubleshooting, Notices	10-13

CAUTION: RISK OF ELECTRIC SHOCK OR BURNS – USE IN A DRY LOCATION ONLY. Do not install the device with wet hands or when standing on wet or damp surfaces. Suitable for use in operating environment between -20°C and 40°C (-4°F and 104°F). Not for use in totally enclosed luminaires. Do not use with dimmers. Please make sure the voltage of the LED bulb is compatible with the main electricity of your country before connecting to a bulb holder. Ensure that the base of the bulb matches the bulb holder. This device uses a non-replaceable light source. When the light source reaches the end of its life cycle, the device should be replaced.

What's in the Box



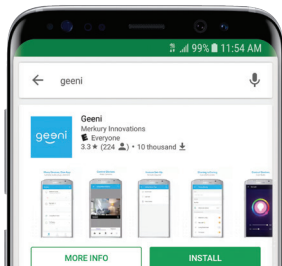
- Smart Wi-Fi LED Bulb
- User Manual
- Voice Control Guide

Get Ready

- Know your Wi-Fi network and password
- Make sure your mobile device is running iOS® 8 or higher or Android™ 4.1x or higher
- Make sure you're connecting to a 2.4GHz Wi-Fi network (Geeni can't connect to 5GHz networks)
- Find an existing light socket (E26 shape)

1

Download the Geeni app from App Store or Google Play.



2

Register an account on your Geeni app.

< Back Register

USA +1 >

Mobile number/E-mail

Next

STEP 1.

Enter your mobile phone number
or email address.

< Back Register

Verification code is sent to your phone:
+1 123 1234567

Verification code Resend(52)

Please input password

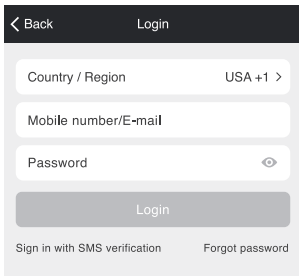
Confirm

STEP 2.

Enter the verification code
and create a password.

2

Register an account on your Geeni app.

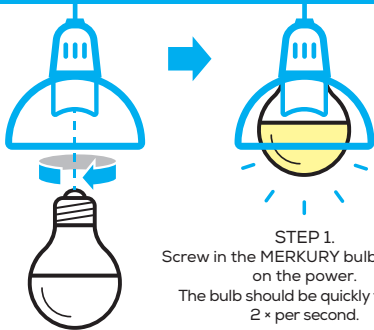


The screenshot shows the login interface of the Geeni app. At the top, there is a dark header bar with a back arrow and the text "Back" on the left, and "Login" on the right. Below the header, the form consists of several input fields: "Country / Region" with a dropdown menu showing "USA +1" and a chevron icon; "Mobile number/E-mail"; and "Password" with an eye icon for toggling visibility. A large, grey "Login" button is positioned below the password field. At the bottom of the form, there are two links: "Sign in with SMS verification" and "Forgot password".

STEP 3.
Login to the App.

3

Plug In



STEP 1.

Screw in the MERKURY bulb and turn on the power.

The bulb should be quickly flashing
2 × per second.

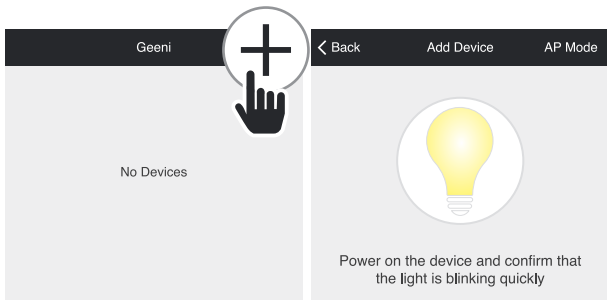
How do I reset the device and what does the blinking light mean?

Reset the bulb by turning it off and on three times.

- Reset once (off and on 3 times) to reach Easy Mode, which is the primary way the app will try to connect. (When in Easy Mode, you'll see the bulb flashing quickly, 2x per second)
- Reset again (off and on 3 times) to reach AP Mode, which is the Backup Mode to help connect. (When in AP Mode, you'll see the bulb blinking slowly, every 3 seconds)

4

Add device. Method 1: Easy Mode

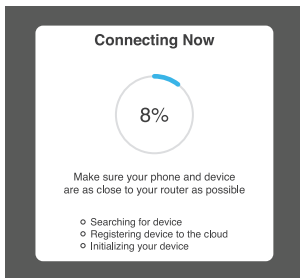
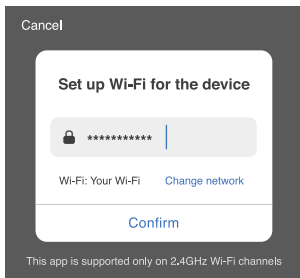


STEP 2.

In the Geeni app, on the top corner of the Devices screen, click (+).

STEP 3.

Make sure the bulb is flashing quickly, indicating it's ready to connect. If not, turn the bulb off and on 3 times until it is flashing. Press "Next Step."



STEP 4.
Enter your Wi-Fi network and password.

STEP 5.
The Geeni app will try to connect your device.

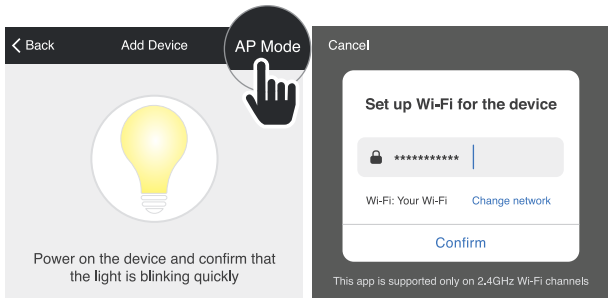
*If the connection fails, try to connect using AP Mode.

5

Add device. Method 2: Backup AP Mode

STEP 1.

Make sure the device is in AP Mode, blinking slowly
(see reset instructions on p. 5)



STEP 2.

In the Geeni app, on the top corner of the Devices screen, click (+).
Choose "AP Mode" in the top corner.

STEP 3.

Click Next and enter your Wi-Fi details.

Connect to device's hotspot

1. Open WLAN settings



2. Connect to the Wi-Fi as below

Connect Now

STEP 4.

Follow the instructions to choose the device from your Wi-Fi list.

Connecting Now



Make sure your phone and device are as close to your router as possible

- Searching for device
- Registering device to the cloud
- Initializing your device

STEP 5.

The device will connect.

Frequently Asked Questions

1. Can I share with family and friends?

Yes, you can share your bulbs with family and friends who will have access to control your bulbs, plugs, cameras, and other Geeni devices. In the Geeni app, press the Profile button and click on the "Device Sharing" button, and you will be able to give or revoke sharing permissions. In order to share, the other user should already have downloaded the Geeni app and registered a new account.

2. Can I group multiple Geeni devices together?

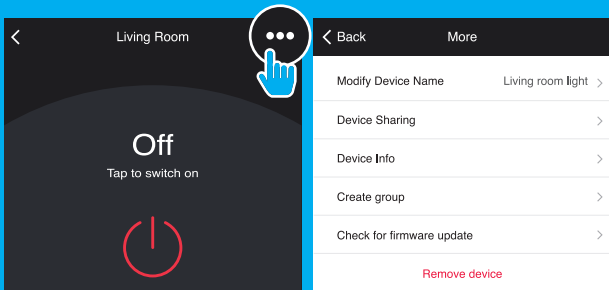
Yes, you can group multiple devices of the same type together, by room, location, or however else you want. The same devices can be in multiple groups. (For example, create a group for "Bedroom" and another group for "Entire House", and your Bedroom lights can be included in both groups). From your main device list, click on one of the devices you want to group, press the "... " button on the top right for advanced settings, and click Create Group. You'll then be able to choose which devices you'd like to group together and will be able to rename them.

3. How Many Devices Can I Control?

Geeni's app can control an unlimited amount of devices in an unlimited amount of locations. Your router may have a limit of how many devices can be connected to one router.

4. My Geeni device has a funny name. How do I rename it?

From your main device list, click on one of the devices you want to rename, press the "... " button on the top right for advanced settings, and click Modify Device Name (or Modify Group Name, if applicable). You'll then be able to choose a more familiar name.



5. The bulb appears offline or unreachable, what should I do?

Check the light switch and make sure that it's switched ON. The light bulb requires an "always-on" power supply to operate properly. Make sure your Wi-Fi router is online and in range. Make sure you have the latest Geeni functionality by clicking "Check for firmware update" in your device settings.

6. What's the Wireless Range?

The range of your home Wi-Fi is heavily dependent on your home router and the conditions of the room. Check with your router specifications for exact range data.

7. If my Wi-Fi/Internet goes down, will Geeni still work?

Geeni products need to be connected to Wi-Fi in order to use them remotely.

Troubleshooting

Cannot connect to your Wi-Fi network.

Make sure you entered the correct Wi-Fi password during the Wi-Fi setup. Check whether there are any Internet connection problems. If the Wi-Fi signal is too weak, reset your Wi-Fi router and try again.

Reset the device

Reset once (off and on 3 times) to reach Easy Mode, which is the primary way the app will try to connect. (When in Easy Mode, you'll see the bulb flashing quickly, 2x per second)

Reset again (off and on 3 times) to reach AP, which is the Backup Mode to help connect.

(When in AP Mode, you'll see the bulb blinking slowly, every 3 seconds)

System Requirements

- Mobile device running iOS® 8 or higher or Android™ 4.1x or higher
- Existing Wi-Fi Network
- Existing light socket (E26 shape)

Technical Specifications

- E26 base, A19 style
- 120 V, 60 Hz
- Wi-Fi: IEEE 802.11N, 2.4GHz (not compatible with 5GHz Wi-Fi networks)

FCC Notice:

This device complies with Part 15 of the FCC Rules. Operation is subject to the two following conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

Important Information:

Before installing or replacing a bulb, read and follow all precautions, including the following:

CAUTION: RISK OF ELECTRIC SHOCK OR BURNS – USE IN A DRY LOCATION ONLY.

Do not install the device with wet hands or when standing on wet or damp surfaces.

Suitable for use in operating environment between -20°C and 40°C (-4°F and 104°F).

Not for use in totally enclosed luminaires. Do not use with dimmers. Please make sure the voltage of the LED bulb is compatible with the main electricity of your country before connecting to a bulb holder. Ensure that the base of the bulb matches the bulb holder.

This device uses a non-replaceable light source. When the light source reaches the end of its life cycle, the device should be replaced.

Support:

If you encounter any issues, please contact us at support@mygeeni.com for help. To explore our full selection of products, visit us at: www.mygeeni.com

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WARNING: This product contains chemicals known to the State of California to cause cancer and birth defects or other reproductive harm.

Made in China

Can't connect? Need help?



DO NOT RETURN THIS
PRODUCT TO THE STORE

Geeni support:
support@mygeeni.com
or tap 'Support' for help in the Geeni app.