

Support

Thank you for purchasing this NETGEAR product. You can visit <https://www.netgear.com/support/> to register your product, get help, access the latest downloads and user manuals, and join our community. We recommend that you use only official NETGEAR support resources.

Si ce produit est vendu au Canada, vous pouvez accéder à ce document en français canadien à <https://www.netgear.com/support/download/>.

(If this product is sold in Canada, you can access this document in Canadian French at <https://www.netgear.com/support/download/>.)

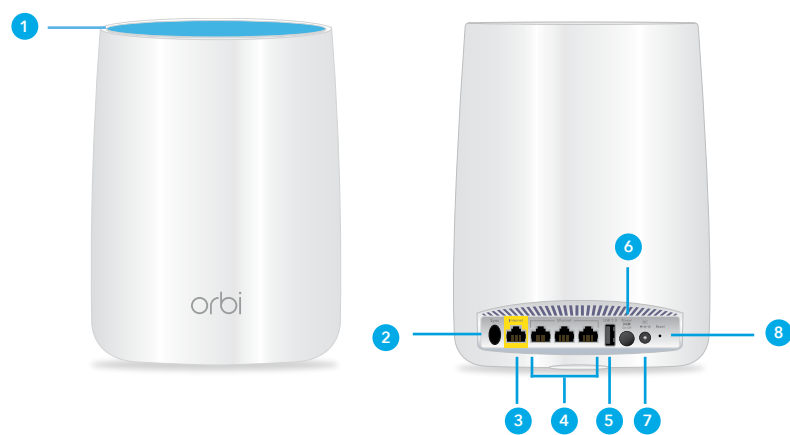
For regulatory compliance information including the EU Declaration of Conformity, visit <https://www.netgear.com/about/regulatory/>.

See the regulatory compliance document before connecting the power supply.

Package Contents

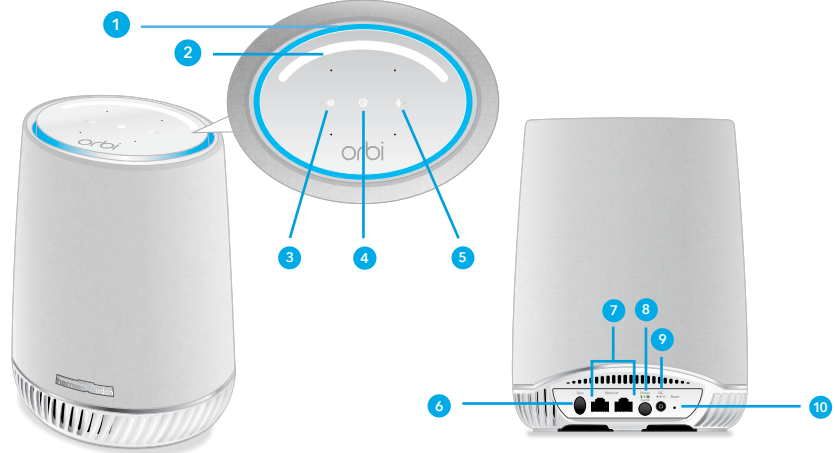


Orbi Router Overview



- 1 Ring LED (not shown in image)
- 2 Sync button (also used for WPS connection)
- 3 Internet port
- 4 Ethernet ports
- 5 USB port
- 6 Power On/Off button and Power LED
- 7 Power connector
- 8 Reset button

Orbi Voice Overview



- 1 Ring LED
- 2 Volume control slider
- 3 Speaker On/Off button
- 4 Alexa trigger button
- 5 Microphone On/Off button
- 6 Sync button (also used for WPS connection)
- 7 Ethernet ports
- 8 Power On/Off button and Power LED
- 9 Power connector
- 10 Reset button

NETGEAR®

Quick Start

Model RBK50V



Download the NETGEAR Orbi App to Get Started

The NETGEAR Orbi app guides you through the installation.



To download the app, visit [Orbi-app.com](https://orbi-app.com).



A sticker on your Orbi router displays the preset WiFi network name, password, and QR code.

Add Amazon Alexa to Your Orbi Voice

To add Amazon Alexa to your Orbi Voice, you need an Amazon account.

If you were not prompted to enter your Amazon account credentials during the installation process, follow these steps:

1. Launch the NETGEAR Orbi app.
The dashboard displays.
2. Tap the Orbi router image on the dashboard.
The Network Map displays.
3. Tap your Orbi Voice.
Information about your Orbi Voice displays.
4. Tap **CONTROLS**.
5. Tap the **Log in with Amazon** button.
6. Follow the prompts to add Amazon Alexa.

Orbi Voice Sync Information

When your Orbi Voice syncs with your Orbi router, your Orbi Voice's ring LED lights the following colors:

- **White.** Your Orbi Voice is attempting to sync with your Orbi router.
- **Blue, amber, or magenta.** The ring LED lights one of these colors for about three minutes:

Blue

Your Orbi router and Orbi Voice successfully synced, and the connection between your router and Orbi Voice is good.

Amber

Your Orbi router and Orbi Voice successfully synced, and the connection between your router and Orbi Voice is fair. Consider moving your Orbi Voice closer to your router.

Magenta

Your Orbi router and Orbi Voice failed to sync. Move your Orbi Voice closer to the router and try again.

- **Off.** Your Orbi Voice is synced to your Orbi router.

After your Orbi Voice is synced to the Orbi router and Amazon Alexa is added, your Orbi Voice's ring LED behavior changes. For more information, see [Orbi Voice Alexa Status Information](#).

Orbi Voice Alexa Status Information

After Amazon Alexa is added to your Orbi Voice, it's ring LED can light the following colors to indicate its Alexa status:

- **Solid cyan.** Alexa is listening.
Note: For Alexa to start listening, press the **Alexa trigger** button or say "Alexa" to your Orbi Voice.
- **Fast pulsing cyan and blue.** Alexa is thinking.
- **Slow pulsing cyan and blue.** Alexa is speaking.
- **Solid red.** Your Orbi Voice's microphone is muted.
- **One-time yellow burst.** A notification arrived.
- **Pulsing yellow.** You have unread notifications.
- **Pulsing amber.** An error occurred.

If you see an LED behavior that is not described above, see the user manual for more information.

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