



## **A&Q**

- ▶ **Note:** Remove the insulating film on the charging connectors on both earbuds before charging it.
- $\operatorname{Q1}\colon$  Why doesn't music stop when I put Flame Solo back into the case .

**Reason 1:** Earbuds might not be placed properly and not in the status of charging. **Solution:** Make sure Flame Solo is being properly placed.



Reason 2: The charging case is out of battery

## Solution:

- 1. To recharge the case.
- 2. Or manually turn off the earbuds by keeping clicking the buttons on both earbuds for 5 seconds. The earbud's light will keep on for 1 second and then goes out. with the voice prompt "Power off".

## **Q2**: How to know the remaining battery of the charging case?

When you  $\,$  open or close the case, you will know the battery level by checking the indicator:

Battery Level	LED light
0%-25%	• • • •
25%-50%	• • • •
50%-75%	• • • •
75%-100%	• • • •

## Q3: How to know the charging status and the full power status of the case?

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Charging	Full power
Blue LED flashes	while all LEDs keep steady on for 5s and then they go out

**Q4:** How to operate if the Bluetooth disconnect or fail to reconnect?

Solution: Reset the earbuds by following the steps as previously mentioned.